

GENERAL REGULATIONS FOR PLAYA BARA

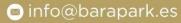
1. ACCESS

- This camping is a private family-friendly site for the exclusive use of quests.
- To book or contract a stay, you must be of legal age (18 years old).
 Minors must always be under the supervision of an adult who is responsible for their safety and any damage they may cause.
- Camping Playa Bara reserves the right of admission.
- The occupants of a camping or bungalow stay contract are the persons registered on the date of arrival and for the entire stay, and the use of an identification wristband is mandatory.
- The contract holder will be ultimately responsible for their own actions and those of the other occupants registered in their accommodation unit.
- At any time and as a security measure, Camping Playa Bara may request verification of your registration details, the status of the occupants and the validity of your stay contract.

2. CAMPING PITCHES AND ACCOMMODATION

- The campsite management reserves the right to assign/modify accommodation within the chosen type.
- It is forbidden to plant any type of plant, and the existing flora and fauna must be respected.
- It is forbidden to tie ropes, hammocks or other objects to trees, bungalow structures or furniture (fountains, lampposts, etc.). Likewise, the installation of awnings, windbreaks and partitions must be done in an orderly manner and preserving the good image of the campsite, using light colours and always following and consulting the instructions of our staff.
- Campers are not allowed to hang posters within the grounds of Camping Playa Bara, nor to display private sales.

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- The Management reserves the right to warn, through its staff, of the need to keep your pitch or accommodation tidy, avoiding the risk of flammability.
- For safety reasons, it is not permitted to exceed the maximum capacity of places detailed for each type of accommodation. Minimum capacity 2 people.
- Pitches are for a minimum of 2 people and a maximum of 6 people, including children and babies.

3. VISITS

- Any visit requested 30 days or more prior to the arrival date will be added to the booking as a guest, if they stay for 3 or more nights.
- Visitors must be welcomed at the campsite reception by one of the members of the plot or notified in advance.
- Visits must not exceed 6 people per pitch at the same time.
- Visits are a courtesy offered by the management to the customer/user. Under no circumstances is Camping Playa Bara obliged to allow entry, and in all cases, visitors must respect the existing rules, with the owner of the pitch/accommodation being directly responsible.
- VISITORS ARE NOT PERMITTED IN THE ACCOMMODATION.
- These visitors must register at the campsite reception and are required to present their documentation to access the facilities. If the visitor does not pay the corresponding amount, the holder of the contract for the plot that the customer is visiting will be directly responsible for the payment. If the visit lasts less than thirty minutes, no charge will be made.
- Camping Playa Bara reserves the right to expel from the campsite any person who is not duly registered at reception.
- The current rates, which vary according to the low or mid-season, can be consulted at reception. High season is always subject to availability.



- Visitors must leave the premises before the established time limit (daytime visitors from the time of entry until midnight on the same day; overnight visitors from the time of entry until 12 noon the following day). Under no circumstances may visitors stay overnight without prior authorisation and payment of the corresponding tourist tax.
- The customer also undertakes and is responsible for ensuring that their guests comply with these rules, as well as those established in the Internal Regulations of the Catalan Camping and Caravanning Federation.
- If a customer refuses to provide such identification or an unregistered visit is confirmed, the last person may be expelled immediately and the customer visited will be charged with a serious misconduct.

4. BEHAVIOUR AND COEXISTENCE

- To maintain a pleasant atmosphere within the facilities, the Camping Playa Bara team may take the necessary measures to enforce quiet hours from midnight to 7 a.m. and limit the volume of equipment that generates noise and/or music.
- It is mandatory to respect and follow the instructions of the security and lifeguard teams.
- All socially unacceptable behaviour, such as theft, robbery, disturbing the peace, verbal and/or physical violence, offensive comments, discriminatory expressions, fraud, scams, drunkenness, offences against good manners, malicious acts, breach safety regulations, as well as failure to comply with these regulations and the rules indicated on signs or posters, may result in the intervention of Camping Playa Bara and the application of measures that could lead to expulsion from the premises without the right to any compensation or refund.

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5. RUBBISH

- Rubbish must be deposited in the selective collection bins located in different areas of Camping Playa Bara.
- Bulky items (such as sun loungers, butane/camping gas cylinders, etc.) must be disposed of outside the campsite.

6. TRAFFIC OF MOTORISED AND NON-MOTORISED VEHICLES

- THE USE OF ELECTRIC SCOOTERS AND SIMILAR VEHICLES IS PROHIBITED.
- The maximum speed is limited to 10 km/h, applicable to any vehicle: car, motorhome, bicycle, scooters, motorcycles, mopeds, etc.
- Vehicles are not permitted to enter or leave between midnight and 7 a.m. The barrier will be closed, and vehicles must be left in the car park provided for this purpose.
- Any motor vehicle travelling after sunset must be visible and have the lights on.
- Bicycles and scooters are strictly prohibited after sunset.
- During certain periods of high occupancy or when certain entertainment events are held, the Management may restrict the movement of any vehicle.
- Leaving vehicles idling should be avoided to eliminate unnecessary gas emissions.
- We have an area exclusively for charging electric vehicles. Charging
 is subject to availability and must be requested at reception, with the
 corresponding cost. It is not possible to charge electric vehicles at
 the pitches.
- The security team at Camping Playa Bara may temporarily confiscate and/or prohibit the use of objects that pose a danger to the safety of the premises.



7. VEHICLE PARKING

- All contracts for stays at Camping Playa Bara include parking for one vehicle per accommodation unit at no extra cost.
- For camping stays, vehicles must be parked within the plot, avoiding encroachment on neighbouring plots and traffic lanes. Alternatively, and with prior authorisation from reception, cars may be left in the car park at the entrance or in the underground car parks, subject to availability.
- For accommodation stays, you will have an assigned and numbered parking space near your accommodation.

8. SERVICES

 Restaurants, shops, swimming pools, spas, entertainment and other services may partially or totally cease their activity due to maintenance work, unfavourable weather conditions, unsatisfactory safety conditions or low occupancy levels that do not justify the waste of necessary energy resources.

9. ELECTRICAL SUPPLY

- All pitches at Camping Playa Bara include electricity. The facility provides shared light boxes between adjacent pitches. Each pitch has a single power socket, and it is not permitted to connect to those belonging to other customers. Electric vehicles may not be charged at these sockets; the designated area must be used for this purpose.
- European connection.
- It is forbidden to connect inappropriate plugs to the power boxes. In this regard, the Management reserves the right to remove any electrical equipment that may pose a danger or cause damage.
- Customers must have a suitable extension cord (approved and of sufficient length: up to 25 metres) for the power socket. The campsite does not have extension cords available for customers.



10. BARBACUES

- Gas or charcoal barbecues are permitted in the camping area provided when the appropriate safety measures are taken, avoiding lighting them less than 1.5 metres from any flammable object and following the instructions of the manufacturers of the different products used.
- Barbecues are permitted during the day and prohibited at night.
- Only charcoal may be used.
- A bucket of water must always be placed next to the lit barbecue, and the specially designated areas must be used for disposal.
- The use of highly flammable liquid products such as gel or methylated spirits is prohibited.
- It is also strictly forbidden to light fires of any type or size directly on the ground.
- Failure to comply with any of these points will be considered a serious misconduct and could result in expulsion from the premises without the right to any compensation or refund.

11. SPRINGS, TOILETS, SINKS AND LAUNDRY AREAS

- All water at Camping Playa Bara is non-potable. There are spring water sources in all areas of Camping Playa Bara marked as blue dots on the map.
- The springs should only be used for drinking. It is not permitted to wash food, dishes or clothes, nor can they be used to bathe pets (there is a designated area for this, ask at reception or see the map).
 It is also not permitted to fill up motorhome tanks.
- For health reasons, it is strictly forbidden to pour wastewater outside the chemical toilets located in each of the toilet blocks.
- Users are asked to use water responsibly for environmental reasons.
- You can hire a private toilet service. The opening and closing of these toilets will be subject to the opening of the Solares toilets. Check availability and prices at reception.



12. PARCEL DELIVERY

- Camping Playa Bara is not equipped to receive and manage the volume of parcels currently being sent and therefore does not handle parcel collection and storage.
- We always provide customers with information on available parcel delivery and collection points in the surrounding area.
- AMAZON SERVICE How does it work? Collect your parcels from a secure self-service locker or a shop collection point, whichever suits you best. You will receive a notification when your parcel is ready for collection. You have 3 calendar days to collect your parcel from a locker and 7 calendar days to collect your parcel from a collection point. If you are unable to collect your parcel within this time frame, it will be returned, and you will receive a full refund.

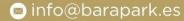
13. PERSONAL ITEMS AND SAFETY DEPOSITS BOXES

- Camping Playa Bara is not responsible for the loss or theft of personal items that are not properly secured. Valuables can be deposited in the safety deposit boxes installed in the old Playa Reception for an additional fee/cost.
- We recommend that you always use a padlock to secure your bicycles in your accommodation or in the bicycle parking areas.

14. INSURANCE AND RESPONSABILITIES

- The management of Camping Playa Bara declines any responsibility in the event of theft, robbery, accident or damage to persons or property caused by third parties outside the establishment.
- Likewise, Camping Playa Bara is not liable for damage caused by weather conditions or other natural phenomena.
- To stay at Camping Playa Bara, you must have civil liability insurance to cover any damage that your caravans or camping equipment may cause to third parties or to the campsite facilities themselves.

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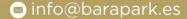
15. PETS

- Camping Playa Bara is an establishment that cares for the wellbeing of animals and living beings in general. Dogs are welcome for camping guests if they are not potentially dangerous breeds or mixes (PPP).
- Dogs cannot be left ALONE tied up on the pitch (in compliance with the Animal Welfare Act).
- Pets are not permitted in any of our accommodation.
- Furthermore, pets are not permitted in the toilets, spa, sports facilities, children's playground, supermarket, laundry, nightclub or hairdressers. (We reserve the right to add further areas).
- All dogs must be registered at the time of check-in.
- It is essential to bring up-to-date documentation for your pet and present it only at the request of our staff at any time during your stay: vaccination card, animal passport and civil liability insurance.
- Throughout their stay, dogs must wear the identification tag provided at the time of registration in a visible place.
- Dog owners are responsible for their hygiene, as well as for preventing them from relieving themselves outside the dog park area and for picking up their faeces in all cases. If this is unavoidable, urine must be diluted with water to ensure the cleanliness of the road and public spaces, preventing damage to furniture.
- The owner of the animal will be responsible for any damage it may cause to other campers and their property, as well as to the campsite facilities.

16. CONTRACTS AND IDENTIFICATION

 The contract is personal and non-transferable. Camping Playa Bara reserves the right to change its rates and/or offers. Camping Playa Bara reserves the right of admission to its facilities. At any time, and as a security measure, Camping Playa Bara may require verification of your registration details, request identification as a customer, check the validity of your stay contract and the status of the occupants.

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17. ENVIRONMENT

• It is forbidden to plant or uproot any type of plant or crop. Camping Playa Bara is a veritable botanical garden. Please respect the natural environment, its plants and flowers.

18. TV AND MUSIC & RADIO

• They must remain inside your caravan, motorhome, accommodation or tent. The volume must not disturb other campers.

19. SWIMMING POOL

- It is mandatory to comply with the orders of the pool staff.
- Children under 12 years of age must be accompanied by a responsible adult.
- Babies must wear swim nappies.
- For the proper use and enjoyment of the facilities, we urge our guests not to reserve sun loungers while they are not using the pool area.
- The use of air mattresses, inflatables, flippers, balls, water pistols, any type of glass (including glasses), etc. is not permitted in the pool area.
- Diving headfirst, standing or bomb diving into the pool is strictly prohibited.
- All swimwear specifically designed for this purpose is permitted, made of water-friendly material and close-fitting for safety reasons, to prevent loose clothing from causing damage to the suction and filtration systems.
- Glass drinks are not permitted in the pool area.

20. NON-COMPLIANCE OF THE REGULATIONS

 Please note that the management of Camping Playa Bara reserves the right to terminate the stay without any right to compensation or reimbursement for those who violate these regulations.

